

Reporting Claims Using BCH 24

NOTE: Workers' compensation losses must be reported directly to the insurance carrier. They may NOT be reported through BCH 24.

Step 1: Log in to your **BCH 24** account.

Step 2: Select "Claims" from the Customer Services menu.

Step 3: Select the type of claim you need to report:

- Auto Claim
- Property Claim
- General Liability Claim
- Other

Step 4: Follow the screens to input the requested information.

Step 5: Once complete, hit "Submit Loss." A confirmation screen will let you know BCH has received your claim.

The screenshot shows a web browser window displaying the BCH 24 portal. The page title is "Notification of Auto Accident, Claim or Loss". The form is divided into two main sections: "Insured Vehicle Information" and "Loss Information".

Insured Vehicle Information:

Year:	2011
Make:	Chev
Model:	Silverado C10
Body Type:	TK
VIN:	3GCPRE9BG401802
License Plate Number:	
State/Province:	Texas

Loss Information:

Date of Loss:	1/16/2013
Time:	AM
Driver's Name:	
Location of Accident/Claim/Loss:	
Cause of Accident/Claim/Loss:	

Need Additional Assistance?

If you have questions or don't feel comfortable submitting your claim electronically, **BCH** is here to help! Contact your agent or call **713.688.1500**.